



## **Sewer, water lines included in new warranty program**

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*Plano Top News Examiner*

The City of Plano is introducing a new, optional program available to homeowners, provided through the National League of Cities (NLC) Service Line Warranty program administered by Service Line Warranties of America (SLWA). The Service Line Warranty program provides low cost, worry-free warranty protection for sewer and water lines.

Plano city manager Bruce D. Glasscock said, “Many citizens are unaware they are responsible for their sewer and water lines that are located between their houses and the point of utility maintenance. If these lines break or leak, repairs can be very expensive.”

The Service Line Warranty program offers citizens an affordable way to avoid the unexpected and often large expense involved with a sewer or water line break.

According to the city, when a line breaks, the cost to repair it can often cause hardship on a family’s budget. This new program will offer warranty protection to help cover the costs of a break.

Homeowners interviewed in one Plano neighborhood said they have had repairs costing between \$1,500 and \$10,000 to find a leak, dig up concrete and replace driveways. One problem is the city has some water meters in the grass in front of one house and in the driveway in others. The ones in the driveway mean added costs to dig through the cement and replace the concrete.

City of Plano residents will see offers for the sewer line warranty in their mail boxes soon. Offers for the water line warranty will be coming in the fall.

The cost for citizens who choose to purchase the sewer warranty protection this spring is \$5.95 per month, and will cover sewer line repairs up to \$4,000 plus an additional allowance of \$4,000 for public street cutting, if needed.

The program is offered at no cost to the City of Plano, and no public funds are used to promote the program.

“We are pleased to work with the City of Plano to offer homeowners an affordable Service Line Warranty program,” said Brad Carmichael, Vice President of Business Development for Service Line Warranties of America. “We think Plano residents will be pleased with our features and benefits, including a 24-hour repair hotline and the use of local, certified technicians. This keeps dollars in the local economy, an important benefit in these tough financial times.”

Carmichael said SLWA is proud to have been selected by the NLC as an Enterprise Programs Partner. The National League of Cities, representing over 218 million Americans, is the nation’s oldest and largest organization devoted to strengthening and promoting cities as centers of opportunity, leadership and governance. After a decade in business, SLWA has an A+ rating with the Better Business Bureau.

For questions regarding this news release, please contact the Nancy Rodriguez at 972-941-7510. [www.SLWofA.com](http://www.SLWofA.com).