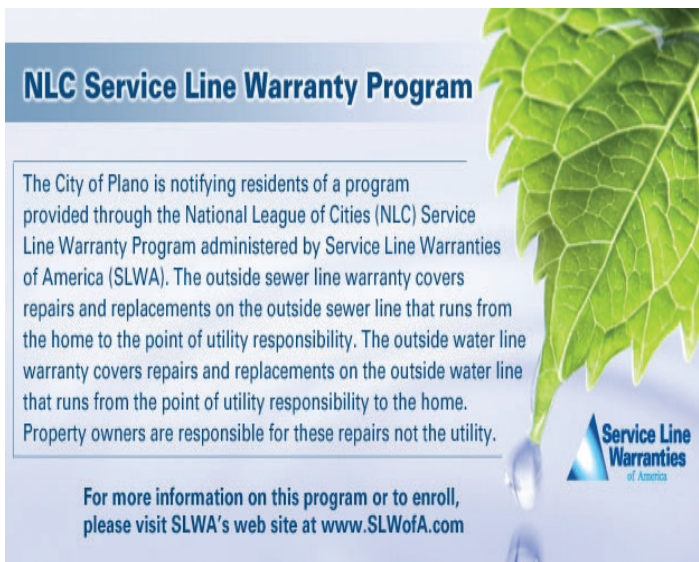


Utility Line Protection Program Now Available to Residents

The City of Plano is introducing a new, optional program available to homeowners, provided through the National League of Cities (NLC) Service Line Warranty Program administered by Service Line Warranties of America (SLWA). The Service Line Warranty program provides low cost, worry-free warranty protection for sewer and water lines.

"Many citizens are unaware that they are responsible for the sewer and water lines located between their houses and the point of utility maintenance. If these lines break or leak, repairs can be very expensive," said Bruce D. Glasscock, City Manager. The Service Line Warranty program offers citizens an affordable way to avoid the unexpected and often large expense involved with a sewer or water line break. When a line breaks, the cost to repair it can often cause hardship on a family's budget. This new program will offer warranty protection to help cover the costs of a break.

A flyer for the NLC Service Line Warranty Program. The top left has a blue header with the title "NLC Service Line Warranty Program" in white. Below the header is a text box with a light blue background containing the following text: "The City of Plano is notifying residents of a program provided through the National League of Cities (NLC) Service Line Warranty Program administered by Service Line Warranties of America (SLWA). The outside sewer line warranty covers repairs and replacements on the outside sewer line that runs from the home to the point of utility responsibility. The outside water line warranty covers repairs and replacements on the outside water line that runs from the point of utility responsibility to the home. Property owners are responsible for these repairs not the utility." To the right of the text box is a large green leaf with a water droplet falling from it. At the bottom left of the flyer, there is a call to action: "For more information on this program or to enroll, please visit SLWA's web site at www.SLWofA.com". At the bottom right is the SLWA logo, which consists of a blue triangle and the text "Service Line Warranties of America".

NLC Service Line Warranty Program

The City of Plano is notifying residents of a program provided through the National League of Cities (NLC) Service Line Warranty Program administered by Service Line Warranties of America (SLWA). The outside sewer line warranty covers repairs and replacements on the outside sewer line that runs from the home to the point of utility responsibility. The outside water line warranty covers repairs and replacements on the outside water line that runs from the point of utility responsibility to the home. Property owners are responsible for these repairs not the utility.

For more information on this program or to enroll, please visit SLWA's web site at www.SLWofA.com

Service Line Warranties of America

City of Plano residents will see offers for the sewer line warranty from SLWA in their mail boxes soon. Offers from SLWA for the water line warranty will be coming in the fall. The cost for citizens who choose to purchase the sewer warranty protection this spring is \$5.95 per month, and will cover sewer line repairs up to \$4,000 plus an additional allowance of \$4,000 for public street cutting, if needed. The program is offered at no cost to the City of Plano, and no public funds are used to promote the program.

"We are pleased to work with the City of Plano to offer homeowners an affordable Service Line Warranty program," said Brad Carmichael, Vice President of Business Development for Service Line Warranties of America. "We think Plano residents will be pleased with our features and benefits, including a 24-hour repair hotline and the use of local, certified technicians. This keeps dollars in the local economy, an important benefit in these tough financial times."

SLWA is proud to have been selected by the NLC as an Enterprise Programs Partner. The National League of Cities, representing over 218 million Americans, is the nation's oldest and largest organization devoted to strengthening and promoting cities as centers of opportunity, leadership and governance. After a decade in business, SLWA has an A+ rating with the Better Business Bureau. For more information on this program or to enroll, please visit SLWA's web site at www.SLWofA.com.