



Sewer Line Warranty

Posted Date: 10/3/2011

Residents will be receiving a letter regarding a Sewer Service Line Warranty Program. The program is provided through a partnership with the National League of Cities and Service Line Warranties of America. Prairie Village Council supports this program due to the potential benefits to homeowners.

Please see letter below.

For more information on the program, call 1-855-520-3176.

For questions related to City involvement, contact Dennis Enslinger at 913-385-4603 or denslinger@pvkansas.com.



City of Prairie Village
Kansas



[Customer Name]
[Customer Address]
[Customer City, State, Zip Code]

[Date]

Contact ID: [Contact ID]

Re: Coverage for Residents

Dear [Customer Name],

I am very pleased to tell you about a program available to our residents, brought through a partnership with the National League of Cities (NLC) and Service Line Warranties of America (SLWA). As you may know, as a homeowner, you are responsible for the maintenance and repair of your buried, outside sewer service line that runs from your home to the utility connection. The City is not usually involved in sewer services, however the Prairie Village Council supports this program due to the potential benefits to homeowners.

SLWA offers a Sewer Line Warranty which will protect you from any repairs needed on your outside, buried sewer line for a small monthly fee. If you should need a repair, they have a 24-hour hotline and will dispatch a local plumber within 24 hours to perform the repair. There are no service fees or deductibles. Repair costs are covered up to \$4,000 per incident, plus an additional \$4,000 allowance for public street cutting, if needed.

An unexpected and costly outside sewer line repair can devastate a family's budget and if you have not already set aside money for these types of expenses, I would encourage you to protect yourself today by enrolling in the outside sewer line warranty. Payment options include invoice, credit card or direct debit from your checking account.

If you enroll by October 31, SLWA will offer a discounted price of \$5.50* per month (plus applicable state sales tax) which represents a savings of over 7% on their standard monthly price. If you elect to pay annually, they will discount the cost further to \$59.00* which is over a 17% savings.

To enroll, or to learn more about this program, please call **1-855-520-3176**, Monday through Friday 9:00 am to 5:00 pm, to speak with SLWA directly. Or if you prefer, you may return the bottom portion of this letter to SLWA in the enclosed, self-addressed, postage-paid envelope or visit www.utilitylineprotection.com.

Sincerely,

Ronald L. Shaffer
Mayor

Complete warranty terms and conditions will be provided following enrollment or you can view them online at www.utilitylineprotection.com. You may terminate your participation in a warranty program at any time. You have 30 days from the date you enroll to receive a full refund. After 30 days, you will be reimbursed the pro rata share of any amount you paid for any portion of the warranty period subject to cancellation.

Cut here

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[Customer Name]
[Customer Address]
[Customer City, State, Zip Code]
Contact ID: [Contact ID]

To enroll or to view the terms and conditions please visit www.utilitylineprotection.com.

Please mark your selection:

- Yes! Please enroll me in the outside sewer line warranty for just \$5.50* per month
- I want to save even more! I will pay just \$59.00* per year for the sewer line warranty

Signature: _____

Date: _____

*plus applicable state sales tax