



## **Notice of sewer line warranty offer**

*Posted Date: 9/12/2011*

Englewood residents may soon receive a letter regarding a sewer line warranty offer. The City of Englewood is aware of this program and has authorized use of the City's logo on the company's marketing materials.

This past spring, the Englewood Water and Sewer Board recommended, and City Council authorized Service Line Warranties of America (SLWA) to use the City of Englewood's logo on its marketing materials. The program, which is endorsed by the National League of Cities, provides water and sewer line warranties. Many homeowners do not realize that they are responsible for the water lines that go from the main utility connection to their homes.

Most water customers received marketing letters in the spring regarding SLWA's water line warranty program. In September, the company will mail information regarding its sewer line program. The company's practice is to send two letters approximately two weeks apart.

Englewood water customers who receive these letters should be aware that Englewood's Utilities Department is not involved in this program. The City Council authorized SLWA to market the program in Englewood in the hope that the warranty program would offer an affordable way to help residents offset the costs of repairs in the event of water or sewer line breaks.

For questions regarding the program and to learn more about SLWA, please visit SLWA's website at [www.utilitylineprotection.com](http://www.utilitylineprotection.com) or call 1-855-270-1191.

For additional information from the National League of Cities website about this program, visit [www.nlc.org/find-city-solutions/enterprise-programs/service-line-warranty](http://www.nlc.org/find-city-solutions/enterprise-programs/service-line-warranty).