



NLC's Service Line Warranty Program Surpasses Significant Milestone

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The National League of Cities surpassed a significant milestone last month with more than 100 cities now participating in the NLC Service Line Warranty Program. Under the program, more than one million households are now eligible to participate. Administered by Utility Service Partners, Inc., the program offers citizens in participating cities an affordable way to avoid the unexpected and often large expense involved with a utility line break.



Cities and towns across the country, from Rolfe, Iowa (population 566) to Atlanta, Georgia (population 540,922) are helping residents who are faced with these unexpected repairs. Many citizens are unaware that they are responsible for the utility lines that go from their houses to the utility connection. If these lines break or leak, repairs can be very expensive.

“I am very encouraged by the warm reception this program has quickly received since its introduction 12 months ago,” stated Donald J. Borut, Executive Director, National League of Cities. He continued, “In these difficult economic times, cities are actively seeking creative ways to assist their residents. This program was designed to help city residents save thousands of dollars on the high cost of repairing broken or leaking water or sewer lines.”

NLC Service Line Warranty Program provides participating cities with everything needed to introduce the program to its residents, communicate with local media and publicize where residents can find information about the program.

National League of Cities

National League of Cities is dedicated to helping city leaders build better communities. NLC is a resource and advocate for 19,000 cities, towns and villages, representing more than 218 million Americans.

NLC Service Line Warranty Program

The NLC Service Line Warranty Program, administered by Utility Service Partners, helps city residents save thousands of dollars on the high cost of repairing broken or leaking water or sewer lines. This program is offered at no cost to the city and is endorsed by the National League of Cities.

Cities interested in participating in the NLC Service Line Warranty Program should contact Brad Carmichael, Vice President of Business Development at Utility Service Partners, at bcharmichael@utilitysp.net or (866) 974-4801. Further information is available at www.nlc.org/enterpriseprograms.

Utility Service Partners

Headquartered in Canonsburg, PA, Utility Service Partners, Inc. (USP) is one of the largest independent providers of service line warranties in North America with a portfolio of over 375,000 products in the U.S. Since its formation in September 2003, USP has pioneered partnerships with city/municipal governments and utilities to provide utility line warranties to their customers.

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