



City partners with Service Line Warranties of America for offerings to residents

Posted on: March 7, 2012

The City of Duncanville is introducing a new, optional program available to homeowners, provided through a partnership with the National League of Cities (NLC) and Service Line Warranties of America (SLWA). The Service Line Warranty program provides low cost, worry free warranty protection for water lines.

“Many citizens are unaware that they are responsible for the water lines that go from the utility connection to their houses. If these lines break or leak, repairs can be very expensive,” said Public Works Director Steve Miller. The Service Line Warranty program offers citizens an affordable way to avoid the unexpected and often large expense involved with a water line break. When a line breaks, the cost to repair it can often cause hardship on a family’s budget. This new program will offer warranty protection to help cover the costs of a break.

City of Duncanville residents will see offers in their mail boxes soon (click here to see a copy of the letter). The cost for citizens who choose to purchase the warranty program is \$4.25 per month, and will cover water line repairs up to \$4,000 plus an additional \$500 for public sidewalk cutting, if needed. The program is offered at no cost to the City of Duncanville, and no public funds are used to promote the program.

“We are pleased to work with the City of Duncanville to offer homeowners an affordable Service Line Warranty program,” said Brad Carmichael, vice-president of business development for Service Line Warranties of America. “We think Duncanville residents will be pleased with our features and benefits, including a 24-hour repair hotline and the use of local, certified technicians. This keeps dollars in the local economy, an important benefit in these tough financial times.”

SLWA is proud to have been selected by the NLC as an Enterprise Programs Partner. The National League of Cities, representing over 218 million Americans, is the nation’s oldest and largest organization devoted to strengthening and promoting cities as centers of opportunity, leadership and governance. After a decade in business, SLWA has an A+ rating with the Better Business Bureau.

To learn more about SLWA please visit www.utilitylineprotection.com.