

PRESS RELEASE

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Utility Line Protection Program Available to Residents

Last spring, the City of Plano entered into a partnership to offer a new, optional Service Line Warranty Program for homeowners, administered by Service Line Warranties of America (SLWA). The Service Line Warranty Program provides low cost, worry-free warranty protection for sewer and water lines.

"Many citizens are unaware that they are responsible for the sewer and water lines located between their houses and the point of utility maintenance. If these lines break or leak, repairs can be very expensive," said Bruce D. Glasscock, City Manager. The Service Line Warranty program offers citizens an affordable way to avoid the unexpected and often large expense involved with a sewer or water line break. When a line breaks, the

Phil Dyer
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Ben Harris
Place 2

André Davidson
Place 3

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Place 5

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Place 7

Lee Dunlap
Place 8

Bruce D. Glasscock
City Manager

cost to repair it can often cause hardship on a family's budget. This new program will offer warranty protection to help cover the costs of a break.

Letters were sent City of Plano residents for sewer line coverage in the spring. Residents will see offers for the water line warranty from SLWA in their mail box over the next few weeks. The cost for citizens who choose to purchase the water warranty protection this fall is \$4.25 per month, and will cover water line repairs up to \$4,000 plus an additional allowance of \$500 for public sidewalk cutting, if needed. The program is offered at no cost to the City of Plano, and no public funds are used to promote the program.

"We are pleased to work with the City of Plano to offer homeowners an affordable Service Line Warranty program," said Brad Carmichael, Vice President of Business Development for Service Line Warranties of America. "We think Plano residents will be pleased with our features and benefits, including a 24-hour repair hotline and the use of local, certified technicians. This keeps dollars in the local economy, an important benefit in these tough financial times."

SLWA is proud to have been selected by the NLC as an Enterprise Programs Partner. The National League of Cities, representing over 218 million Americans, is the nation's oldest and largest organization devoted to strengthening and promoting cities as centers of opportunity, leadership and governance. After a decade in business, SLWA has an A+ rating with the Better Business Bureau.

To learn more about SLWA please visit www.SLWofA.com or call 1-866-922-9006.

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