KUGR News

Service Line Warranty Program

Thursday, May 17, 2012

This Spring, City of Green River introduced a new, optional program available to homeowners, provided through the National League of Cities (NLC) Service Line Warranty Program administered by Service Line Warranties of America (SLWA). The Service Line Warranty program provides low cost, worry free warranty protection for sewer lines.

The warranty protection covers sewer line repairs up to \$4,000 plus an additional allowance of \$4,000 for public street cutting, if necessary. If a repair is needed, SLWA has a 24hour hotline and will dispatch a local plumber within 24 hours to perform the repair. There are no service fees or deductibles.

There is no need to send money now. To enroll via mail, please return the business reply card in the self-addressed envelope to Service Line Warranties of America and you will receive an invoice. Please do not send enrollment forms in with city water bill payments. If you prefer to enroll over the phone, please call 1-855-535-7141, Monday through Friday 9:00 am to 5:00 pm, to speak with SLWA directly.